



GIVING FEEDBACK

COMMENT & SUGGESTIONS

16th October
2025

Types of Feedback in the Corporate World

01

CONSTRUCTIVE FEEDBACK



Specific
advice for
improvement

02

POSITIVE FEEDBACK



Recognition of
good work

03

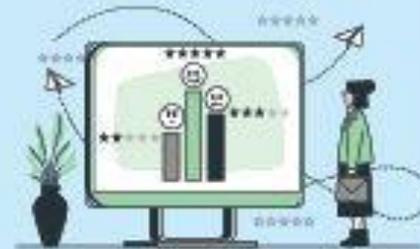
360-DEGREE FEEDBACK



Feedback
from all
around you

04

PERFORMANCE FEEDBACK



Regular
assessment
of work

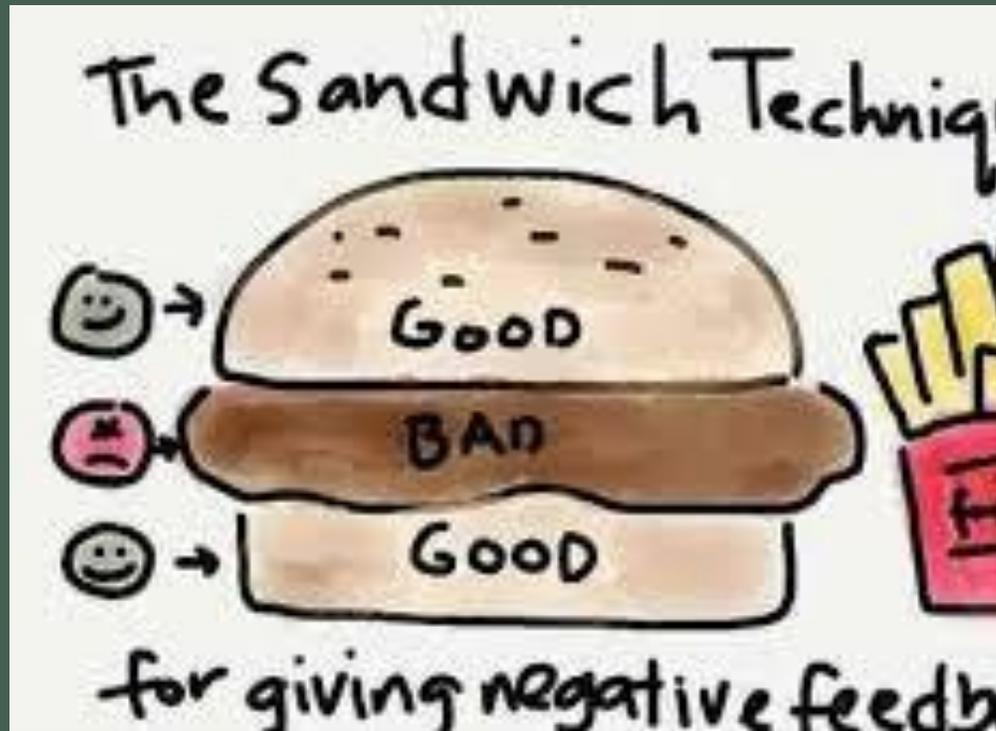
05

CONTINUOUS FEEDBACK

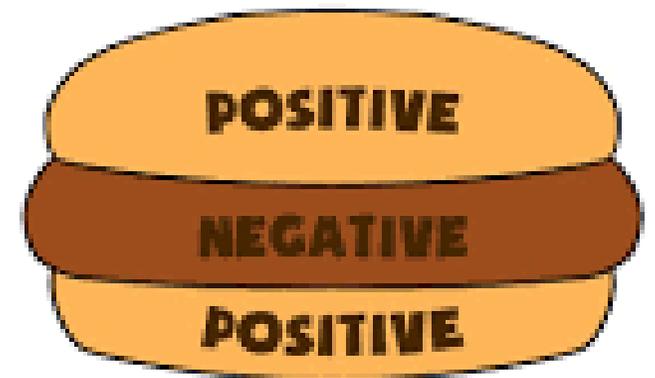


Ongoing,
immediate
feedback

Sandwich method



**WHAT IS
FEEDBACK
SANDWICH**



← **Effective Feedback**
→ The Improved Praise Sandwich

Positive Feedback

Developmental Feedback

Action Plan to Improve



How To Sandwich Your Feedback

Step 1: Praise Employees



Step 2: Negative Feedback



Step 3: Praise Again



teamflect⁺

There are three main elements or ingredients in a feedback sandwich:

Step One – Praise Your Employee: This step includes giving praise to soften the negative impact of your criticism on your employees' confidence.

Moreover, sandwich method claim that by giving praise first, employees will be more open to receiving criticism.

Step Two – Provide Negative Feedback: Add your negative feedback in the middle between the positive feedback examples you are providing.

Step Three – Praise Again: This act aims to end the feedback session on a positive note.

Cons

1. It Can Backfire

to bring a result opposite to that which was planned or expected

by using the feedback sandwich approach, you are technically trying to influence your direct reports without telling them what you are doing. So, this method can feel controlling and it may backfire. **Result in reverse/opposite**

Specifically, your direct reports may not trust your feedback next time because they may think that you are not being transparent with them.

2. It May Not Be Effective Without A Nuanced **slide difference** Approach

According to a 2019 survey conducted by Gallup, only 26% of employees think feedback works because employees tend to find feedback effective.

The lack of openness to feedback may lead to unsatisfactory results when it comes to improving performance.

3. May Prevent the Recipient from Focusing on the Negative Feedback

Feedback sandwich influences indirect communication to soften the potential negative impacts of the criticism. So, it can lead to **ineffective listening habits** among the direct reports.

Specifically, if your employees are receiving praise at the end of the session, they may not pay attention to the negative feedback.

Your employees might assume that you are not highlighting the negative aspects of their performance since they have given praise at the end of the discussion.

Types of feedback As a teacher

Informal feedback

can occur at any times as it is something that emerges spontaneously in the moment or during action.

informal feedback requires the building of connection with students to effectively encourage, coach or guide them in daily management and decision-making for learning. This might occur in the classroom, over the phone, in an online forum or virtual classroom.

Formal feedback

Formal feedback is planned and systematically scheduled into the process. Usually associated with assessment tasks, formal feedback includes the marking criteria, competencies or achievement of standards, and is recorded for both the student and organisation as evidence.

Formative feedback

to monitor student learning to provide ongoing feedback that can be used by instructors to improve their teaching and by students to improve their learning. Formative feedback is best given **early in the course**, and prior to summative assessments. Formative feedback helps students to improve and **prevent them from making the same mistakes again**. In some cases, feedback is required before students can progress, or feel capable of progressing, to the next stage of the assessment.

Summative feedback

to evaluate student learning **at the end** of an instructional unit by comparing it against some standard or level. Therefore summative feedback consists of detailed comments that are related to specific aspects of their work, clearly explains how the mark was derived from the criteria provided and additional constructive comments on how the work could be improved.

Student peer feedback

Providing students with regular opportunities to give and receive peer feedback enriches their learning experiences and develops their professional skill set.

Student self feedback

-ultimate goal of feedback for learning. Teachers have the opportunity not only to provide direction for the students, but to teach them, through obvious modelling and instruction, the skills of self-assessment and goal setting, leading them to become more independent

To help students reach autonomy teachers can clearly identify, share, and clarify learning goals and success criteria; model the application of criteria using samples; provide guided opportunities for self-feedback; teach students how to use feedback to determine next steps and set goals; and allow time for self-feedback/reflection.

Constructive feedback

This type of feedback is specific, issue-focused and based on observations. There are four types of constructive feedback:

- **Negative feedback** – corrective comments about past behaviour. Focuses on behaviour that wasn't successful and shouldn't be repeated.
- **Positive feedback** – encouraging comments about past behaviour. Focuses on behaviour that was successful and should be continued.
- **Negative feed-forward** – corrective comments about future performance. Focuses on behaviour that should be avoided in the future.
- **Positive feed-forward** – affirming comments about future behaviour. Focused on behaviour that will improve performance in the future.

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REPORT CARD COMMENT IDEAS

#3

Outstanding effort and progress.

#12

Excellent class participation.

#19

Needs improvement in concentration.

#24

Shows great creativity skills.

#31

Demonstrates positive attitude.

#42

Requires more focused attention.

#57

Excellent leadership qualities.

#61

Makes insightful contributions.

#79

Struggles following instructions.

#88

Shows enthusiasm for learning.

#96

Needs better time management.

#113

Always helps fellow students.

1. Outstanding effort and progress.
2. Excellent participation in class.
3. Needs improvement in concentration.
4. Shows great creativity skills.
5. Demonstrates positive attitude daily.
6. Requires more focused attention.
7. Shows enthusiasm for learning.
8. Needs better time management.
9. Participates actively in discussions.
10. Always helps fellow students.

Giving Suggestions

Watch the video and learn some phrases for giving suggestions.

https://www.youtube.com/watch?v=dH7LF_bbHu0